

# CAFETERIA INFORMATION

Park Lane



# Dear parents,

We want to introduce you to the school cafeteria, which is run by Fresh & Tasty, a member of the Zátiší Group.

Our mission is to teach children to make healthy food choices. We trust the suppliers from whom we purchase the best local ingredients for our meals. All our meals are cooked either on the day they are served or overnight. We invite and encourage you to come and see for yourself.

### INITIAL REGISTRATION

Based on your payment, you have been registered on our online ordering system. We now kindly ask you to provide us also with your agreement for the processing of your personal data.

You will receive an email with all detailed initial information.

# How can I sign in

Please go to **https://www.parklane.septim.cz** and fill in your child's username (surname plus first two letters of the first name). The starting password is 1234. You may change your password.

In case you have been using the account already, your own password remains valid

### **FEEDBACK**

## Any feedback is greatly appreciated. You can:

- Post it on one of our bulletin boards in the hallway
- Send it by e-mail to parklane@zatisigroup.cz
- Or communicate it to us in person.





Based on your preference, simply choose from the meals available. An afternoon snack is also provided as part of the daily menu.

# PRE-SCHOOL, RECEPTION, PRIMARY (YEAR 1 ONLY):

Lunch is served as a menu consisting of a soup or salad and a main course.

### There are 3 options of daily menu:

- Soup or salad (selection not necessary) &
- Menu 1 (meat or vegetarian dish)
- Menu 2 (meat or vegetarian dish)
- Menu 3 (suitable for intolerance to three allergens: gluten, lactose and eggs)

# PRIMARY (FROM YEAR 2 ONWARDS), SECONDARY:

Lunch is served as a menu consisting of a soup or salad and a main course.

# There are 5 options of the daily menu:

- Soup or salad (selection not necessary) &
- Menu 1 (meat or vegetarian dish)
- Menu 2 (meat or vegetarian dish)
- Menu 3 (suitable for intolerance to three allergens: gluten, lactose and eggs)
- Salad and Sandwich

# **VALDŠTEJNSKÁ & NORBERTOV**

Your child will receive an **electronic chip** that is necessary for a lunch withdrawal. Your child will bring the chip near to the scanning device in the dinning room and the system will recognize selected menu option.

# If you lose your chip

If a student loses his/her chip, he/she should **notify the school office immediately, and a new chip will be issued.** The charge for the new chip is 100 CZK, to be paid in cash at the school office.

## How can I order or cancel lunch

The menu is listed weekly on our website, www.freshandtasty.cz

You may change or cancel your lunch order online in your account until 12 noon two working days in advance.

We accept cancellations one working day in advance, but no later than 12 noon of the preceding working day and only by sending an email to our Floor Manager.

Please note that if you do not cancel lunch on time, the price of the lunch will automatically be charged to your account.

# How can I get the refund when leaving the school

In case you wish to cancel the lunch account, please contact the school office. The school will pass the instruction to us and will refund the balance of your account.

# Thank you. We hope to delight your children with our meals!

If you want to see what we do:

Watch us! freshandtastycz





