



fresh & tasty
by Zátíší Group

CAFETERIA INFORMATION

American Academy Prague

WELCOME

Dear parents,

We want to introduce you to the school cafeteria, which is run by Fresh & Tasty, a member of the Zátíší Group.

Our mission is to teach children to make healthy food choices. We trust the suppliers from whom we purchase the best local ingredients for our meals. All our meals are cooked either on the day they are served or overnight. We invite and encourage you to come and see for yourself.

Initially, the lunch offer will be limited as the school dining hall is still under construction. We understand the importance of providing complete meal services for the students, and we are working closely with the school to ensure that the dining hall is fully operational as soon as possible. Thank you for your patience and understanding during this transition period.



REGISTRATION

INITIAL INFORMATION FOR REGISTRATION

If you would like us to provide nutritious and delicious lunches for your child, please register for our system.

New students

have to register for the school canteen online, using an electronic registration form. The prepayment of the lunches is as well required.

The registration form can be found at
www.freshandtasty.cz/cz/skoly/american-academy
If you have trouble, please write to aa@zatisigroup.cz

WHAT SHOULD I EXPECT FROM THE REGISTRATION PROCESS?

- 1 You will complete an electronic registration form where you enter your and your child's details plus any special dietary requirements that she or he may have or any special catering regime that you may require. The registration allows you to administer your account very easily by logging into our ordering system. **Login and password will be issued and sent to you automatically after the registration completion.**

To make sure your child will receive lunch every school day, Menu 1 is set up as the default meal. By selecting „none - individual orders“ in the catering regime section, the system will disable automatic meal ordering, and meals will need to be ordered individually as needed.
- 2 After registration, students will receive a lunch card or their ISIC card will be linked to their lunch account. This will be used for identification when collecting lunch or purchasing any food and drinks in the dining room. **Please ensure that your child brings their lunch card or ISIC card to school on days when lunch is ordered for them.**

In case you lose your lunch card we will charge CZK 100 to issue the new one. Loss of ISIC needs to be reported to a school office. In the event a student forgets the lunch card/ISIC, they will be required to wait patiently until those students in the queue with cards are served before a manual trace of the student's name may be carried out in the cashier database.

LUNCH

What is on offer for my child?

During the registration process, **you can choose the days of the week when your child will eat in the canteen.**

Children have a choice of 4 options. Every Monday, menu no.3 for vegetarians and menu no. 1 for others will be automatically ordered for the upcoming week.

Additional assortment:

SNACKS

Students can purchase snacks at school from a diverse selection, including sandwiches, yogurts, smoothies, pastries, and other balanced options. **Payment for snacks can be made either by cash, credit card or through the lunch account. If you do not wish to use the lunch account for snack payments, please select this option in the registration form.**

Additional assortment: prices based on the current offer.

SALAD BAR

Lunch can be ordered either with or without access to the salad bar. The salad bar offers fresh vegetables, fruits, and mixed salads daily, depending on the season and the daily menu. By default, Menu 1 without the salad bar is automatically ordered. You can modify your order by logging into the system. If you would like to include the salad bar in your automatic order, please contact the floor manager.

How am I informed in the case of a low account balance?

You will be informed by email once your account balance reaches CZK 500. You can also check your balance regularly on our website.

Please note that lunch can not be ordered without sufficient plus balance on your account. In case that you top up your account only after the automatic order has been made, you will have to order the lunches additionally, by yourself.

How can I get my money back when I leave American Academy?

If your child will no longer be attending American Academy, or you will not want to register for lunches anymore, please send an e-mail to aa@zatisigroup.cz and reclaim the money. It will be sent back to your account immediately.

Please note that the accounts stay in our system no longer than 6 months after studies are terminated.

PRICE & PAYMENT

HOW CAN I PAY FOR LUNCHES?

You can deposit money into your account by:

Online Card Payment

You can pay online with your credit card. You can do so after logging into your lunch account by clicking on the balance button and by selecting top up account menu. You will then be redirected to the payment gate.

PRICES FOR THE SCHOOL YEAR 2024/2025		1. - 3. grade	4. - 12. grade
1	Main course with side dish	125 CZK	135 CZK
2	Main course with side dish + salad bar	155 CZK	165 CZK
3	Soup	40 CZK	40 CZK
4	Lunch salad	105 CZK	105 CZK
5	Sandwich	95 CZK	95 CZK
6	Packed lunch (sandwich +cookie + fruit)	125 CZK	125 CZK

*prices in CZK, incl. VAT

Deadlines: You may change or cancel the lunch order online through your account until 12 noon two working days in advance. We accept cancellations one day in advance, but no later than 12 noon of the preceding day and only by contacting our Floor Manager.

Please note that if you do not cancel lunch on time, the price of the lunch will automatically be charged to your account.

● How to pay online by credit card

You can find the link to the payment gate after logging into your student account at www.freshandtasty.cz/cz/skoly/american-academy

● How to pay by bank transfer

Zátiší Catering Group a. s.,
Novotného lávka 5, 110 00 Praha 1
VAT ID: CZ15269574
Bank: Česká Sporitelna
Account number: 6136152/0800
IBAN: CZ54 0800 0000 0000 0613 6152
BIC: GIBA CZ PX

Important information: Please do not forget to enter the 'Message for Recipient' which will be the child's name. Without it we will not be able to identify the payment and change your account's balance.



**ADDITIONAL
INFORMATION**

OUR NUTRITIONAL THERAPISTS

We are very serious about serving balanced meals to your children.

That's why we teamed up with the nutritional therapists at nehladu.cz

They are helping us revise our school menus and inspire and educate us to provide healthy nutrition in every meal.

FEEDBACK

We very much appreciate all feedback and offer the following ways for you to leave your comments:

- By contacting the Fresh & Tasty team anytime via email at aa@zatisigroup.cz or in person.



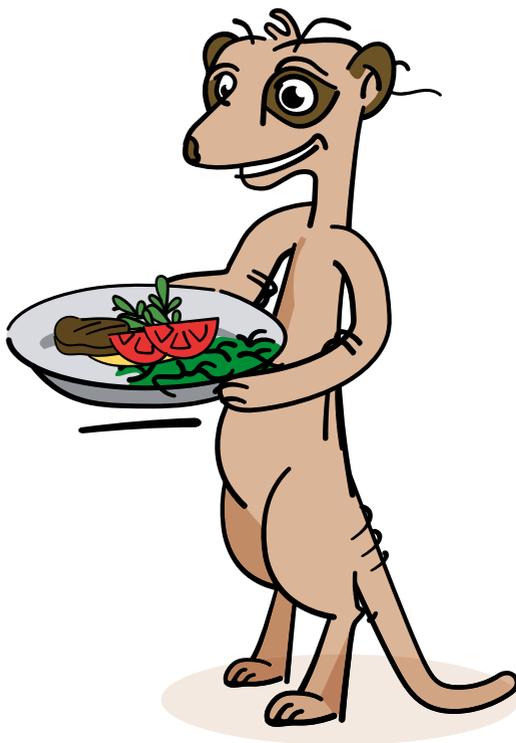
New York
1976

Thank you.

We hope to delight your children with our meals!

If you want to see
what we do:

Watch us!
freshandtastycz



Eva Fenclová

Floor Manager

+420 605 203 584

aa@zafisigroup.cz

www.freshandtasty.cz/cz/skoly/american-academy