



fresh  tasty
by Zátíší Group

CAFETERIA INFORMATION

Dear Parents,

The purpose of this leaflet is to familiarize you with the daily meal options provided by Fresh & Tasty, a division of the Zátíší Group. Our mission is to listen to and learn from our families and students while we teach them how to make healthy choices. All of our food is made exclusively from fresh ingredients; we make everything the very same day it is served (or, in some cases, the night before). We are absolutely confident in the quality of our ingredients!

Initial information for registration

If you would like us to provide nutritious and delicious lunches for your child, please register for our system.

The registration form can be found at <https://ec.freshandtasty.cz/registration>. After the registration for school canteen the prepayment of the lunches is as well required.

If you have trouble, please write to english.college@zatisigroup.cz

What should I expect from the registration process?

You will complete an electronic registration form where you enter your child's details (name and surname) and email for communication.

fresh & tasty
Offer

Log in | Registration | english | Contact

Registration

* Name
jan

* Surname
Novak

* Email
novak@gmail.com

Register

The English College in Prague
+420 731 518 427
english.college@zatisigroup.cz
Sokolovská 320, 190 00 Praha 9

GDPR

Osvědčení dle zákona
Uživatelů pro veřejnost
PO: CZ 800 15 00
PA: 8 000 14 00
Výzva 08463
PO - PA: 11 30 - 13 30

Use of Terms

Provozovatel: Zátíší Catering Group a.s.
IČO: 19269574
ZÚ: CZ 2309974
Novoběhova 200/5, 110 00, Praha 1

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You will receive a link to complete your registration in your email box and you will be asked to create a password.

Please inform us about any special dietary requirements or allergies that your child may have via email on english.college@zatisigroup.cz

After registration and top up your account you can order the lunches. Students will use their ISIC cards for identification to collect lunch or to purchase any food and drinks we may serve in the dining room. The first time student picks up lunch, the card will be paired with the student's account. **Please make sure that your child brings the ISIC card to school every day lunch is ordered for them.** Loss of ISIC needs to be reported to a school office. In the event a student forgets the ISIC, they will be required to wait patiently until those students in the queue are served before a manual trace of the student's name may be carried out in the cashier database.

What should I expect from the registration process?

You can deposit money into your account by:

1. Online Card Payment

You can pay online with your credit card. You can do so after logging into your lunch account and by clicking on the "Balance" (in top right corner) and by selecting "Top up account" button.

The screenshot shows a user interface for online card payment. At the top, there is a navigation bar with a logo "fresh & tasty" and a user profile "Jan Novak" with a balance of "0.00 CZK". Below the navigation bar, there are several menu items: "Edit Profile", "Transactions", "Consumption", and "Top up account" (which is highlighted in orange). The main content area is divided into two sections: "Account Deposit" and "My profile". Under "Account Deposit", there are two orange boxes with instructions: "You can use your credit card to top up the amount" and "Please wait for redirection". Below these is a "Deposit amount" input field followed by "CZK" and a "Top Up" button. The "My profile" section shows the name "Jan Novak" in a grey box. At the bottom of the page, there is a footer with contact information for "The English College in Prague" and "Provozovatel: ZATIS Catering Group a.s.", along with a "GDPR" and "Use of Terms" link.

Enter the amount you wish to deposit and follow the instruction of payment gate.

2. Paying in cash/by credit card/ meal tickets at the dining room



Lunch prices

Lunches will be available at the following prices (depending on the number of total orders):

	Lunch price
Main course with side dish (350g)	CZK 120 per lunch

Prices include VAT and transportation to English College and do not include the refundable deposit for lunch box (please see below more information).

Deadlines: You may change or cancel the lunch order online through your account until 12 noon two

working days in advance. We accept cancellations one day in advance, but no later than 12 noon of the preceding day and only by contacting us on english.college@zatisigroup.cz


Please note that if you do not cancel lunch on time, the price of the lunch will automatically be charged to your account.

What is on offer for my child?

The exact menu offer will be available online for one following week. It will also be available on the canteen notice board. You can choose from 3 different meals every day including the vegetarian option. The meals will be delivered in returnable lunch boxes (REkrabička) and **served daily from 11.30 a.m. to 1.30 p.m. at school canteen.**

Please note that we charge a **refundable deposit of CZK 80 per lunch box** (REkrabička). The deposit will be credited back to the student's account as soon as the box is returned to the canteen staff. Please remind the children to return the boxes regularly. You can return REkrabička also at any partner location for REkrabička.





Additional assortment: Fresh & Tasty homemade products focused particularly on snacks are available in the English College canteen daily from 8 a.m. until 3 p.m. (2 p.m. on Fridays). The process of purchasing is transparent in case children use their ISIC card - lunch account history report is available online. Payment with an ISIC card can only be made if there is sufficient credit on it. Payment can also be made in cash, meal vouchers or a credit card. Additional assortment: prices based on the current offer

How am I informed in the case of a low account balance?

Please note that lunch cannot be ordered without sufficient plus balance on your account. You can check your balance regularly on our website.

How can I get my money back when I leave English College?

If your child will no longer be attending English College in Prague, or you will not want to register for lunches anymore, please send an e-mail to english.college@zatisigroup.cz and reclaim the money. It will be sent back to your account immediately.

How can I give my feedback?

We very much appreciate all feedback and offer the following ways for you to leave your comments. You can put a note with your comments or feedback on our board in the canteen or by contacting the Fresh & Tasty team any time via email at english.college@zatisigroup.cz or in person.

Thank you!

Contact details:

M: +420 732 445 727 (canteen)
english.college@zatisigroup.cz

Radmila Vobořilová
Head of F&T School Division
M: +420 731 534 427
E: radmila.voborilova@zatisigroup.cz
www.freshandtasty.cz



FRESH & TASTY HOME

Freshly cooked meals from Zátíší Group restaurant chefs, from Fresh & Tasty and from Zátíší Catering.

The meals are chilled, designed to be warmed up and have a shelf life of 2-5 days.



We deliver around Prague and its wider surroundings.

We will also be happy to prepare cakes and meals to order for parties and celebrations.



Order at



www.rozvoz.zatisigroup.cz

GIVE US FEEDBACK

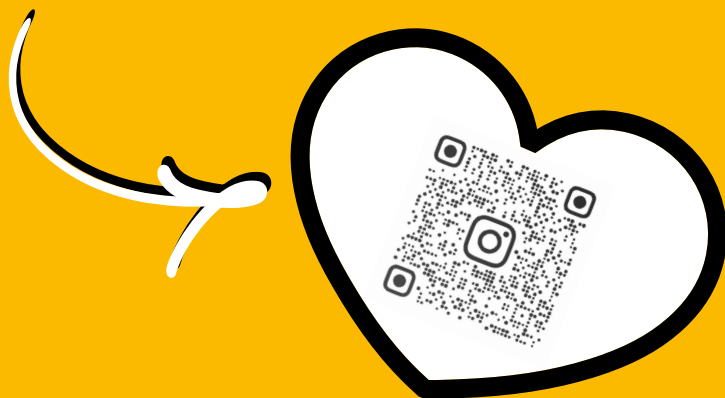
How can I give my feedback?

We very much appreciate all feedback by contacting the Fresh & Tasty team anytime via e-mail at english.college@zatisigroup.cz or in person.

THANK YOU!

Do you want to have a look under the hood?

Follow us on instagram and facebook   [freshandtastycz](https://www.instagram.com/freshandtastycz)



Contact details:

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www.freshandtasty.cz

