School catering Information



Deutsche Schule Prag

Zátiší Canteens

Welcome

Dear parents,

We would like to introduce you to the new school catering system for the kindergarten at Deutsche Schule Prag, provided by **Zátiší Canteens, a member of Zátiší Group.**

Our aim is to offer children **tasty, varied and nutritionally balanced meals** and to encourage a healthy relationship with food from an early age in a natural and positive way.

When preparing our meals, we place great emphasis on **high-quality ingredients and reliable suppliers.** All meals are freshly prepared with the needs of children and the specific requirements of school catering in mind.

We place the same importance on **food safety, quality and everyday care** as we do on the food itself.

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Rebrand:



Fresh & Tasty is becoming Zátiší Canteens, bringing us closer to Zátiší Group and the values we share. Our name is changing, but our approach and the care with which we prepare meals for your children every day remain the same. The changes will be introduced gradually, along with a range of new updates – from a new visual identity to further improvements that we will be sharing with you step by step.


HEALTHY BAR
YOUR PLATE
FULL OF HEALTH
CARBOHYDRATES
FATS
WATER
ACQUA
FRUIT SALAD BAR
BUFFET SALAD BAR
FROM OUR KITCHEN
EAT ALL DAY LONG

Registration

How to register for school meals

To ensure regular catering for your child, registration in our catering system is required.

Registration is completed via an **online registration form.**

Once registration is complete, you will automatically receive your **login details,** giving you access to your account in the ordering system.



What should I expect from the registration process?

Step 1

During registration, you will provide:

- details of the child and their legal guardian,
- the necessary contact information,
- any dietary requirements, food intolerances or other specific catering needs.

Before your child starts using the catering service, it is also necessary to **have sufficient credit on the account.**



The registration form can be found at www.freshandtasty.cz/en/skoly/deutsche-schule-prag
If you experience any problems with registration, please contact us at:
dsp@zatisigroup.cz

Lunch

Kindergarten lunches

For the kindergarten, we have chosen a Family Style concept. Food is served in the centre of the table, allowing children to put together their own plate, with assistance when needed.

Each day includes:

- **Soup:** 100 ml
- **Main course with a choice of sides:** 170 g – meat or vegetarian option
- **Fresh vegetables or fruit:** 50 g
- **Dessert or yoghurt:** 20–50 g – served twice a week to add variety to the menu
- **Drinks:** water



Ordering / cancelling lunches

Automatic Orders

To make the process as simple as possible for parents, the system uses **automatic ordering.**

Orders are automatically created **every Monday for the entire following week.**

Automatic orders can only be created if there is **sufficient credit available on the child's account.**

Parents can subsequently adjust the order in the system or cancel it in time if their child is absent.



Changes and Meal Cancellations

Orders can be changed or cancelled online **until 12:00 noon on the previous working day.**

If a lunch is not cancelled in time, the full price will automatically be deducted from the child's account.

Important: Parents are responsible for cancelling meals in time in the event of a planned absence.



Credit & payment

How can i pay for lunches?

The catering service operates using a **prepaid account** for each child.

For the system to create an order, the account must have a **sufficient positive balance.**

Card Payment

The option to top up your credit online by **payment card** will be launched at the **beginning of December**, together with the start of registration for other students at the school.

Until then, credit can only be topped up by **bank transfer.**

We also recommend entering the **child's name in the payment message/reference.**



Bank Transfer

Fresh & Tasty by Zátiší s.r.o.
Novotného lávka 5, 110 00, Praha 1

ICO: 26154641
DIČ: CZ26154641
Bank: Česká spořitelna, a.s.
Číslo účtu: 24190822/0800
Měna: CZK
IBAN: CZ8308000000000024190822
BIC/SWIFT: GIBA CZ PX

Important information
When making a bank transfer, it is very important to enter the **correct variable symbol assigned to your child,** so that the payment can be matched to the correct account.

Low balance

If the balance on your child's account falls below **CZK 500,** you will receive a **low-balance notification by e-mail.**

You can also check the current account balance at any time by logging into the system.

Meals cannot be ordered without a sufficient positive balance.

Please note: If you top up the account only after the automatic ordering process for the following week has already taken place, any missing orders must be created **manually.**

Prices

Kindergarten Catering
Family Style Package: CZK 109 / day

Recommended Payment Schedule

1st Semester 2. 11. 2026 – 28. 1. 2027	**2nd Semester** 1. 2. – 30. 6. 2027	**Summer Operation** 1. 7. – 30. 7. 2027
54 lunches × CZK 109 = CZK 5,886	98 lunches × CZK 109 = CZK 10,682	22 lunches × CZK 109 = CZK 2,398

We recommend paying for each semester in **one or two instalments.**

An individual credit top-up schedule is also possible; however, parents should regularly check that there is **sufficient credit available on the child's account.**

Special dietary requirements

If your child has a **food allergy, intolerance or any other specific dietary requirement**, please provide this information during registration.

This allows us to record your child's requirements in our system and assess the available suitable catering options.

For specific dietary requirements, we recommend contacting our team **before your child starts using the catering service.**

Balanced nutrition

The **quality and nutritional balance** of our meals are very important to us.

We therefore also cooperate with nutritional therapists from **Ne hladu,** who help us review our school menus and provide inspiration to our team when creating healthy and balanced meals for children.

Feedback

Your feedback is very important to us.

We welcome your experiences, comments and suggestions, which help us continuously improve our service.

You can contact us at any time:
E-mail: dsp@zatisigroup.cz
or speak directly to the **Zátiší Canteens team at Deutsche Schule Prag.**



Thank you. We look forward to preparing delicious meals for your children

Lucia Kucharíková
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dsp@zatisigroup.cz
Zátiší Canteens – Deutsche Schule Prag
https://www.freshandtasty.cz/cz/skoly/dsp



If you want to see what we do
Watch us! freshandtasty.cz

